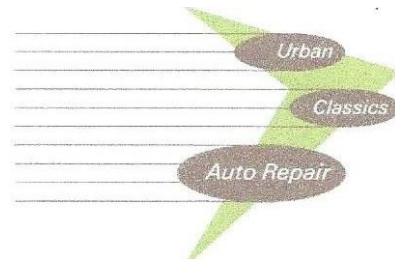


# Urban Classics Auto Repair

56 Kosciuszko Street, Brooklyn, N.Y. 11205

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The entire team at Urban Classics Auto Repair would like to extend our best wishes to all who have been negatively affected by the COVID-19 virus, our first thoughts are with you and your families. A special thanks to all those who continue to go to work because their jobs have been determined by the Governor to provide essential services to the public! We appreciate you!!

A **range of actions** are being taken to ensure we continue to meet your service needs while prioritizing the **health and safety of all** at this critical time:

- \* We are taking additional time to clean and sanitize the entire shop.
- \* Special vehicle drop-off procedures to increase health and safety for all.
- \* We wipe all door knobs and door handles multiple times during business hours. Our employees wash their hands before and after entering a customer's car.
- \* Each of our customers car interiors/exterior handles are wiped down and sanitized each time a service tech begins and finishes a particular repair job.
- \* We are actively practicing "social distancing" amongst our staff and also are limiting one customer at a time into our office area.
- \* We ask that if any of our employees are sick, or have family members that are sick, that they please stay home. We continue to pay those employees.
- \* We are **currently offering pickup and delivery of vehicles should you not be able deliver the vehicle to us** or you are concerned about coming to the shop.

Our doors will remain open and our team is here for you as together we navigate through this pandemic. Of course, if you have any questions or special concerns please feel free to reach out to us directly. We are here to help!

Best regards and wishing you and your health and safety,

David Goldsmith (Owner) and the entire Urban Classics Auto Service Team